



VEXO HDPE Netting Warranty

Product Warranty

Plascare (Aust) Pty. Ltd. warrants that the VEXO brands of bird netting are specifically designed to be used for bird exclusion protection, and are guaranteed to be supplied free of defects.

‘Free of Defects’ means that the products meet their published descriptions and technical specifications, and are homogeneous in appearance after allowance for minor variance, such as tie knots or twisted yarn that do not affect physical properties, but are the unavoidable result of the knitting process. The specifications for all products, including overall weight per square metre, have a tolerance of $\pm 10\%$ on published values, due to the variances inherent in production and scientific error in the methods of test.

Plascare (Aust) Pty. Ltd. further warrants that the products will perform satisfactorily when used in its design context in the temperate climatic conditions experienced throughout Australia.

‘Satisfactorily’ means with continued but gradually diminished utility over its expected life, due to the unavoidable effects of Ultra-Violet Radiation and Weathering, such as colour variation, strength loss, and dimensional change.

‘Expected Life’ is at least the period covered by warranty, provided the product is installed correctly, and cleaned and maintained as recommended. The warranty period is, TEN YEARS for undercover and FIVE YEARS for under direct UV exposure, from the date of installation for Bird netting.

The warranty specifically excludes mechanical fatigue or damage due to wind load, and damage attributable to faulty design or installation, such as abrasion by sheathed cables, or tear caused by undue concentration of stress at supports; to storm or cyclone events, including hail loading; and to vandalism.

Plascare’s liability under the warranty is limited to replacement of the material only; or its equivalent cost.

Liability for any consequential loss, including labour and installation, is expressly excluded.

In the event of a claim, proof of purchase must be provided. In the event of a dispute, the determination of the manufacturer or recognised industry association is the sole basis on which replacement or refund is made.

This limited warranty shall under no circumstances override legal guarantees that may be required under the Consumer Act. The warranty is not transferable and applies only to the original purchaser

Contact

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